

Balance Point Physical Therapy No Show and Cancellation Policy

When you schedule an appointment with Balance Point, we set aside enough time to provide you with the highest quality care. No-shows, late arrivals, and cancellations inconvenience not only our providers, but our other patients as well.

- Any established patient who fails to show or cancel/reschedule an appointment without 24 hour notice the **first time will be charged a \$40 fee.**
- Any established patient who fails to show or cancel/reschedule an appointment without 24 hour notice the **second time will be charged a \$40 fee.**
- **Third time** will result in all future appointments being canceled for any established patient who fails to show or cancel/reschedule an appointment without 24 hour notice for the cancel.
- **New Patients who fail to show for their initial eval will not be rescheduled.**

As a courtesy, we make reminder calls/texts for appointments. If you do not receive a reminder call/text, the above policy will remain in effect.

You may contact Balance Point Physical Therapy 24 hours a day, 7 days a week. Should it be regular business hours Monday through Friday, or a weekend, you may leave a message as that is acceptable.

Mount Vernon (360) 873-8356

La Conner (360) 466-7458

Patient Signature (or legal authorized individual)

Date

Printed name if signed on behalf of the patient

Date